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(Only for new nonprovisional applications under 37 CFR 1.53(b))

Total Pages this Submission:3

TO THE ASSISTANT COMMISSIONER FOR PATENTS

Box Patent Application
Washington, D.C. 20231

Transmitted herewith for filing under 35 U.S.C. 111(a) and 37 C.F.R. 1.53(b) is a new utility patent application for an invention entitled:
SYSTEM AND METHOD FOR MEASURING AND MANAGING PERFORMANCE IN AN INFORMATION
TECHNOLOGY ORGANIZATION

and invented by:

SUZANNE M. JORDAN, PATRICK W. McMAHON, DAVID B. McNEILL, NORA M. PANLILIO-YAP

If a CONTINUATION APPLICATION, check the appropriate box and supply the requisite information:

☐ Continuation ☐ Divisional ☐ Continuation-in-part (CIP) of prior application
No.:

Enclosed are:

Application Elements

- 01. ☒ Filing fee as calculated and transmitted as described below
- 02. ☒ Specification having 56 pages and including the following:
 - a. ☒ Descriptive Title of the Invention
 - b. ☐ Cross References to Related Applications (*if applicable*)
 - c. ☐ Statement Regarding Federally-sponsored Research/Development (*if applicable*)
 - d. ☐ Reference to Microfiche Appendix (*if applicable*)
 - e. ☒ Background of the Invention
 - f. ☒ Brief Summary of the Invention
 - g. ☒ Brief Description of the Drawings (*if drawings filed*)
 - h. ☒ Detailed Description
 - i. ☒ Claim(s) as Classified Below
 - j. ☒ Abstract of the Disclosure
- 03. ☒ Drawing(s) when necessary as prescribed by 35 USC 113)
 - a. ☐ Formal
 - b. ☒ Informal

Number of sheets: 8

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04. ☒ Oath or Declaration

05. ☐ Incorporation By Reference (usable if box 4b is checked)

06. ☐ Computer Program in Microfiche (Appendix)

- ### Accompanying Application Parts

- Page 2 of 3

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16. ☐ Additional Enclosures (identify below)

CLAIMS AS FILED

☐ A check in the amount of \$ _____ to cover the filing fee is enclosed.

☒ The Commissioner is hereby authorized to charge and credit IBM Corporation Deposit Account No. 09-0457 as described below. A duplicate copy of this sheet is enclosed.

☒ Charge the amount of \$2,004 as filing fee.

☒ Credit any overpayment.

☒ Charge any additional filing fees as required under 37 C.F.R. 1.16 and 1.17.

☐ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).

Shelley J Beckstrand
Signature

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transmitnew.wpd

In re application of: **S. M. JORDAN, ET AL**

N/A

N/A

HEREWITH

N/A

For: SYSTEM AND METHOD FOR MEASURING AND MANAGING PERFORMANCE IN AN INFORMATION TECHNOLOGY ORGANIZATION

Assistant Commissioner For Patents

EXPRESS MAIL CERTIFICATE

“Express Mail” label number: EL172582334US

Date of Deposit: 3 AUG 2000

I hereby certify that the following attached paper or fee

New Utility Patent Application Transmittal

Specification: 56 pages (including claims)

Declaration and Power of Attorney (not signed)

Drawings (8 sheets)

Express Mail Certificate

Information Disclosure Statement

PTO Form 1449 (revised)

Postcard

is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the US PATENT & TRADEMARK OFFICE, COMMISSIONER OF PATENTS, WASHINGTON DC 20231-9998.

JUDITH A. BECKSTRAND

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